



2C Care Services Pty Ltd
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Pricing Schedule 2025-2026: Support At Home Services

Clinical Support

NOTE: Minimum 1 hour booking

specialised services designed to help you maintain or regain your physical, functional, and cognitive abilities. All services are delivered directly or supervised by trained, qualified or accredited health professionals. Our team is trained in evidence-based prevention, diagnosis, treatment, and management practices, ensuring safe, high-quality care tailored specifically for older Australians.

Clinical Support - Nursing care (per hour)						
Service type	Monday to Friday			Saturday	Sunday	Public Holiday
	Standard Hours	Evening Hours	Night Hours			
Registered Nurse	\$140.00	\$154.50	\$157.00	\$196.50	\$252.50	\$308.50

Clinical Support - Allied Health and Other Therapeutic Services (per hour)		
Service type	Monday to Friday Standard hours	Unit Per Standard Service
Dietitian		Per Hour
Exercise Physiologist	\$180.00	Per Hour
Occupational Therapist	\$180.00	Per Hour
Physiotherapy	\$180.00	Per Hour
Podiatry (**)	\$143.00	Per Hour
Social Worker	\$200.00	Per Hour
Speech Pathologist	\$210.00	Per Hour

(**) Podiatry charge is for a standard half-hour care Independence

Independence

Services provided to older people to assist with daily living activities and support the maintenance or recovery of skills needed for independent living.

NOTE: Minimum 2 hours booking (charged per hour unless otherwise stated)

Independence -Transportation (Per Trip)					
Distance	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours	Evening Hours			
Short Trip (1-15km)	\$59	\$68	\$81	\$99	\$116
Medium Trip (16-22.5km)	\$76	\$84	\$100	\$125	\$136
Long Trip (23-30km)	\$99	\$113	\$134	\$153	\$182
Extra Long Trip (>30km)	By Quotation				
If transport service is requested for peak hours and additional driving time is required, a quotation will be provided prior to the commencement of the service. Waiting time charges will begin 2 minutes after the scheduled start of service.					

Independence - Assistive Technology and Home Modifications	
Assistive Technology	As per quote, and administration/coordination services fee, capped at 10% of the cost for assistive technology or \$500 (whichever is lower)
Home Modifications	As per quote, and administration/coordination services fee, capped at 15% of the cost of home modifications or \$1.500 (whichever is lower)

Independence - Therapeutic Services		
Service type	Monday to Friday Standard hours	Unit Per Standard Service
Remedial Massage	\$150.00	Per Hour
Osteopath	As per approved quote	Per Hour
Chiropractor	As per approved quote	Per Hour

Acupuncture	As per approved quote	Per Hour
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Independence - Personal care and Social Support and Community Engagement						
Service type	Monday to Friday			Saturday	Sunday	Public Holiday
	Standard Hours	Evening Hours	Night Hours			
Personal Care	\$88.00	\$100.00	\$101.50	\$127.00	\$163.00	\$199.50
Social Support and Community Engagement*	\$88.00	\$100.00	\$101.50	\$127.00	\$163.00	\$199.50

*Disclosure: transport: \$1.3/km

Everyday Living:

NOTE: Minimum 2 hours booking (charged per hour unless otherwise stated)

Support to assist older Australians in maintaining a safe and comfortable home, enabling them to live independently.

Everyday Living - Meal Delivery	
Distance	Monday to Friday Standard Hours
Short Trip (1-15km)	\$59
Medium Trip (16-22km)	\$76
Long Trip (23-30km)	\$99
Extra Long Trip (>30km)	By Quotation

If delivery service is requested for peak hours and additional driving time is required, a quotation will be provided prior to the commencement of the service.

Everyday Living - General House Cleaning, Laundry Services, Shopping Assistance, Light Gardening, Meal Preparation (Per Hour)				
Monday to Friday		Saturday	Sunday	Public Holiday
Standard Hours	Evening Hours			
\$88.00	\$100.00	\$127.00	\$163.00	\$199.50

Everyday Living - Domestic Cleaning, Gardening, Home Maintenance and Repairs	
Service Type	Monday to Friday Standard Hours
Domestic Cleaning	By Quotation
Gardening	
Home Maintenance & Repairs	As per quotation provided prior to the commencement of the service.

Management fee

*Management fee (Classification SH)

Management fee		
Classification	Per fortnight	Care management (10%)
1	Per fortnight	\$44.71
2	Per fortnight	\$66.81
3	Per fortnight	\$91.50
4	Per fortnight	\$123.74
5	Per fortnight	\$165.41
6	Per fortnight	\$200.48
7	Per fortnight	\$242.29
8	Per fortnight	\$325.45

* Management fee (Transitioned HCP)

Service	Per fortnight	Level 1	Level 2	Level 3	Level 4
Care management (10%)	Per fortnight	\$45.78	\$80.50	\$175.23	\$265.66

*(**) The figures of management fees are rounded for reference. The actual Care management amount is capped at 10% of total funding, and may vary depending on the number of subsidy days received, or the number of days in a calendar month.*

***Aged Care Subsidies and Supplements – Support at Home (Appendix 1)**

The supplement funds an additional 12 hours of care management activities per year (3 hours per quarter) per eligible participant.

Terms and Conditions

* Standard hours are from 6:00 AM to 8:00 PM

* Evening hours are from 8:00 PM to 11:59 PM

* Night hours are from 0:00 to 5:59 AM

* Care Management involves planning, coordinating, and overseeing an individual's care to ensure timely, tailored services that support independence, safety, and well-being at home.

-Payments to Associate Providers for client services will be calculated at 75% of the corresponding service fee.

-A full-service cancellation fee will apply if a service is cancelled with less than 48 hours' notice or if the client is not at home at the scheduled time.

-Clients residing in remote areas, service delivery and fees may vary. Pricing is subject to individual circumstances, location, and the availability of support workers in the area. Care Services Australia will work with each client to provide a tailored arrangement that ensures services remain accessible and sustainable.

NOTE:

Effective date

This fee schedule will take effect from 01/06/2026 and will be available on:

My Aged Care website: www.myagedcare.gov.au

2C Care Services: <https://2ccare.com.au/>

Other Services

Participants are welcomed to discuss with your Case Manager about the fees and charges of the services that are not listed in this schedule

Appendix 1

Support at Home Supplements:

https://www.health.gov.au/sites/default/files/2025-10/schedule-of-subsidies-and-supplements-for-support-at-home_0.pdf)

1. Dementia and Cognition Supplement

Eligibility	Daily supplement rates
For transitioned Home Care Package recipients who were in receipt of a Dementia and Cognition supplement on 31 October 2025.	11.5% of the equivalent daily funding for the participant's classification

Transitioned Home Care Package recipients receiving the Dementia and Cognition Supplement as of 31 October 2025 will continue to receive the supplement in the Support at Home program. The supplement will cease when a transitioned recipient is re-assessed and accepts a Support at Home classification, as the classification framework considers a participant's cognitive ability in its determination of a funding classification.

2. EACHD Top Up supplement

Eligibility	Daily supplement rate
For participants who were in receipt of an EACH-D package on 31 July 2013	\$3.45

3. Oxygen and Enteral feeding and Veterans' supplements

Supplement	Daily supplement rates
Oxygen supplement	\$14.66
Enteral feeding supplement – Bolus	\$23.25
Enteral feeding supplement – Non-bolus	\$26.11
Veterans' supplement	11.5% of the equivalent daily funding for the participant's classification

4. Care management supplement

Eligibility	Daily supplement rate
<p>For providers delivering services to participants who are:</p> <ul style="list-style-type: none"> - older Aboriginal and Torres Strait Islander people - homeless or at risk of homelessness - care leavers (i.e., a person who has spent time in institutional or out of home care, including Forgotten Australians and former child migrants) - veterans who are approved for the Veterans' Supplement for aged care - referred to Support at Home from the care finder program. 	\$3.95

The care management supplement is a provider-based supplement. It will apply to the provider's care management account based on participants in their care.

5. Assistive Technology and Home Modifications (AT-HM) scheme remote supplement

Eligibility	Supplement per classification (funding tier allocation)
<p>For older people with a short-term Assistive Technology and/or Home Modifications classification who are living in remote locations (MM6 and MM7).</p>	<p>A 50% primary supplement will be applied over and above the standard AT and HM tiers.</p>