



2C Care Services Pty Ltd  
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## Pricing Schedule 2025-2026: Support At Home Services

### Clinical Support

NOTE: Minimum 1 hour booking

*specialised services designed to help you maintain or regain your physical, functional, and cognitive abilities. All services are delivered directly or supervised by trained, qualified or accredited health professionals. Our team is trained in evidence-based prevention, diagnosis, treatment, and management practices, ensuring safe, high-quality care tailored specifically for older Australians.*

| Clinical Support - Nursing care (per hour) |                  |               |             |          |          |                |
|--------------------------------------------|------------------|---------------|-------------|----------|----------|----------------|
| Service type                               | Monday to Friday |               |             | Saturday | Sunday   | Public Holiday |
|                                            | Standard Hours   | Evening Hours | Night Hours |          |          |                |
| Registered Nurse                           | \$140.00         | \$154.50      | \$157.00    | \$196.50 | \$252.50 | \$308.50       |
| Tele-Nursing service                       | \$120.00         | \$134.50      | \$137.00    | \$176.50 | \$232.50 | \$288.50       |

| Clinical Support - Allied Health and Other Therapeutic Services (per hour) |                                    |                           |
|----------------------------------------------------------------------------|------------------------------------|---------------------------|
| Service type                                                               | Monday to Friday<br>Standard hours | Unit Per Standard Service |
| Dietitian                                                                  |                                    | Per Hour                  |
| Exercise Physiologist                                                      | \$180.00                           | Per Hour                  |
| Occupational Therapist                                                     | \$180.00                           | Per Hour                  |
| Physiotherapy                                                              | \$180.00                           | Per Hour                  |
| Podiatry (**)                                                              | \$143.00                           | Per 1/2 Hour              |
| Social Worker                                                              | \$200.00                           | Per Hour                  |

|                    |          |          |
|--------------------|----------|----------|
| Speech Pathologist | \$210.00 | Per Hour |
|--------------------|----------|----------|

(\*\*) *Podiatry charge is for a standard half-hour care Independence*

## Independence

*Services provided to older people to assist with daily living activities and support the maintenance or recovery of skills needed for independent living.*

NOTE: Minimum 2 hours booking (charged per hour unless otherwise stated)

| Independence -Transportation (Per Trip)                                                                                                                                                                                                          |                  |               |          |        |                |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|---------------|----------|--------|----------------|
| Distance                                                                                                                                                                                                                                         | Monday to Friday |               | Saturday | Sunday | Public Holiday |
|                                                                                                                                                                                                                                                  | Standard Hours   | Evening Hours |          |        |                |
| Short Trip (1-15km)                                                                                                                                                                                                                              | \$59             | \$68          | \$81     | \$99   | \$116          |
| Medium Trip (16-22.5km)                                                                                                                                                                                                                          | \$76             | \$84          | \$100    | \$125  | \$136          |
| Long Trip (23-30km)                                                                                                                                                                                                                              | \$99             | \$113         | \$134    | \$153  | \$182          |
| Extra Long Trip (>30km)                                                                                                                                                                                                                          | By Quotation     |               |          |        |                |
| If transport service is requested for peak hours and additional driving time is required, a quotation will be provided prior to the commencement of the service. Waiting time charges will begin 2 minutes after the scheduled start of service. |                  |               |          |        |                |

| Independence - Assistive Technology and Home Modifications |                                                                                                                                               |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Assistive Technology</b>                                | As per quote, and administration/coordination services fee, capped at 10% of the cost for assistive technology or \$500 ( whichever is lower) |
| <b>Home Modifications</b>                                  | As per quote, and administration/coordination services fee, capped at 15% of the cost of home modifications or \$1.500 ( whichever is lower)  |

| Independence - Therapeutic Services |                  |                           |
|-------------------------------------|------------------|---------------------------|
| Service type                        | Monday to Friday | Unit Per Standard Service |
|                                     | Standard hours   |                           |
| Remedial Massage                    | \$150.00         | Per Hour                  |

|              |                       |          |
|--------------|-----------------------|----------|
| Osteopath    | As per approved quote | Per Hour |
| Chiropractor | As per approved quote | Per Hour |
| Acupuncture  | As per approved quote | Per Hour |

| Independence - Personal care and Social Support and Community Engagement |                  |               |             |          |          |                |
|--------------------------------------------------------------------------|------------------|---------------|-------------|----------|----------|----------------|
| Service type                                                             | Monday to Friday |               |             | Saturday | Sunday   | Public Holiday |
|                                                                          | Standard Hours   | Evening Hours | Night Hours |          |          |                |
| Personal Care                                                            | \$88.00          | \$100.00      | \$101.50    | \$127.00 | \$163.00 | \$199.50       |
| Social Support and Community Engagement*                                 | \$88.00          | \$100.00      | \$101.50    | \$127.00 | \$163.00 | \$199.50       |

\*Disclosure: transport: \$1.3/km

### Everyday Living:

NOTE: Minimum 2 hours booking (charged per hour unless otherwise stated)

*Support to assist older Australians in maintaining a safe and comfortable home, enabling them to live independently.*

| Everyday Living - Meal Delivery                                                                                                                                 |                                    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| Distance                                                                                                                                                        | Monday to Friday<br>Standard Hours |
| Short Trip ( 1-15km)                                                                                                                                            | \$59                               |
| Medium Trip (16-22km)                                                                                                                                           | \$76                               |
| Long Trip ( 23-30km)                                                                                                                                            | \$99                               |
| Extra Long Trip (>30km)                                                                                                                                         | By Quotation                       |
| If delivery service is requested for peak hours and additional driving time is required, a quotation will be provided prior to the commencement of the service. |                                    |

| Everyday Living - General House Cleaning, Laundry Services, Shopping Assistance, Light Gardening, Meal Preparation ( Per Hour) |          |        |                |
|--------------------------------------------------------------------------------------------------------------------------------|----------|--------|----------------|
| Monday to Friday                                                                                                               | Saturday | Sunday | Public Holiday |

| <i>Standard Hours</i> | <i>Evening Hours</i> |          |          |          |
|-----------------------|----------------------|----------|----------|----------|
| \$88.00               | \$100.00             | \$127.00 | \$163.00 | \$199.50 |

| <b>Everyday Living - Domestic Cleaning, Gardening, Home Maintenance and Repairs</b> |                                                                     |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| <b>Service Type</b>                                                                 | <b>Monday to Friday<br/>Standard Hours</b>                          |
| Domestic Cleaning                                                                   | By Quotation                                                        |
| Gardening                                                                           |                                                                     |
| Home Maintenance & Repairs                                                          | As per quotation provided prior to the commencement of the service. |

### **Management fee**

\*Management fee ( Classification SH)

| <b>Management fee</b> |                      |                              |
|-----------------------|----------------------|------------------------------|
| <b>Classification</b> | <b>Per fortnight</b> | <b>Care management (10%)</b> |
| 1                     | Per fortnight        | \$44.71                      |
| 2                     | Per fortnight        | \$66.81                      |
| 3                     | Per fortnight        | \$91.50                      |
| 4                     | Per fortnight        | \$123.74                     |
| 5                     | Per fortnight        | \$165.41                     |
| 6                     | Per fortnight        | \$200.48                     |
| 7                     | Per fortnight        | \$242.29                     |
| 8                     | Per fortnight        | \$325.45                     |

\* Management fee ( Transitioned HCP)

| Service               | Per fortnight | Level 1 | Level 2 | Level 3  | Level 4  |
|-----------------------|---------------|---------|---------|----------|----------|
| Care management (10%) | Per fortnight | \$45.78 | \$80.50 | \$175.23 | \$265.66 |

(\*\*) The figures of management fees are rounded for reference. The actual Care management amount is capped at 10% of total funding, and may vary depending on the number of subsidy days received, or the number of days in a calendar month.

#### **\*Aged Care Subsidies and Supplements – Support at Home ( Appendix 1 )**

The supplement funds an additional 12 hours of care management activities per year ( 3 hours per quarter) per eligible participant.

#### **Terms and Conditions**

\* Standard hours are from 6:00 AM to 8:00 PM

\* Evening hours are from 8:00 PM to 11:59 PM

\* Night hours are from 0:00 to 5:59 AM

\* Care Management involves planning, coordinating, and overseeing an individual's care to ensure timely, tailored services that support independence, safety, and well-being at home.

-Payments to Associate Providers for client services will be calculated at 75% of the corresponding service fee.

-A full-service cancellation fee will apply if a service is cancelled with less than 48 hours' notice or if the client is not at home at the scheduled time.

-Clients residing in remote areas, service delivery and fees may vary. Pricing is subject to individual circumstances, location, and the availability of support workers in the area. Care Services Australia will work with each client to provide a tailored arrangement that ensures services remain accessible and sustainable.

#### **NOTE:**

##### **Effective date**

This fee schedule will take effect from 01/06/2026 and will be available on:

My Aged Care website: [www.myagedcare.gov.au](http://www.myagedcare.gov.au)

2C Care Services: <https://2ccare.com.au/>

#### **Other Services**

Participants are welcomed to discuss with your Case Manager about the fees and charges of the services that are not listed in this schedule

## **Appendix 1**

Support at Home Supplements:

[https://www.health.gov.au/sites/default/files/2025-10/schedule-of-subsidies-and-supplements-for-support-at-home\\_0.pdf](https://www.health.gov.au/sites/default/files/2025-10/schedule-of-subsidies-and-supplements-for-support-at-home_0.pdf)

### **1. Dementia and Cognition Supplement**

| <b>Eligibility</b>                                                                                                           | <b>Daily supplement rates</b>                                              |
|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| For transitioned Home Care Package recipients who were in receipt of a Dementia and Cognition supplement on 31 October 2025. | 11.5% of the equivalent daily funding for the participant's classification |

Transitioned Home Care Package recipients receiving the Dementia and Cognition Supplement as of 31 October 2025 will continue to receive the supplement in the Support at Home program. The supplement will cease when a transitioned recipient is re-assessed and accepts a Support at Home classification, as the classification framework considers a participant's cognitive ability in its determination of a funding classification.

### **2. EACHD Top Up supplement**

| <b>Eligibility</b>                                                        | <b>Daily supplement rate</b> |
|---------------------------------------------------------------------------|------------------------------|
| For participants who were in receipt of an EACH-D package on 31 July 2013 | \$3.45                       |

### **3. Oxygen and Enteral feeding and Veterans' supplements**

| <b>Supplement</b>                  | <b>Daily supplement rates</b> |
|------------------------------------|-------------------------------|
| Oxygen supplement                  | \$14.66                       |
| Enteral feeding supplement – Bolus | \$23.25                       |

|                                        |                                                                            |
|----------------------------------------|----------------------------------------------------------------------------|
| Enteral feeding supplement – Non-bolus | \$26.11                                                                    |
| Veterans' supplement                   | 11.5% of the equivalent daily funding for the participant's classification |

#### 4. Care management supplement

| Eligibility                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Daily supplement rate |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| <p>For providers delivering services to participants who are:</p> <ul style="list-style-type: none"> <li>- older Aboriginal and Torres Strait Islander people</li> <li>- homeless or at risk of homelessness</li> <li>- care leavers (i.e., a person who has spent time in institutional or out of home care, including Forgotten Australians and former child migrants)</li> <li>- veterans who are approved for the Veterans' Supplement for aged care</li> <li>- referred to Support at Home from the care finder program.</li> </ul> | \$3.95                |

The care management supplement is a provider-based supplement. It will apply to the provider's care management account based on participants in their care.

#### 5. Assistive Technology and Home Modifications (AT-HM) scheme remote supplement

| Eligibility                                                                                                                                        | Supplement per classification (funding tier allocation)                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| For older people with a short-term Assistive Technology and/or Home Modifications classification who are living in remote locations (MM6 and MM7). | A 50% primary supplement will be applied over and above the standard AT and HM tiers. |